

Wilson, Elise

From: PSC_Contact
Sent: Friday, July 16, 2021 1:58 PM
To: Wilson, Elise
Subject: FW: [External] FW: UPDATE: DUTY MANAGER NOTIFICATION: 13th St. Valve in Gaffney SC

Begin forwarded message:

From: "Eustace, Johnny" <jeustace@ors.sc.gov>
Date: July 16, 2021 at 1:23:28 PM EDT
To: "Boyd, Jocelyn"
Subject: Fwd: [External] FW: UPDATE: DUTY MANAGER NOTIFICATION: 13th St. Valve in Gaffney SC

ORS received this message from Piedmont Natural Gas this afternoon.
 Update : Customers have been restored.

Johnny Eustace
jeustace@ors.sc.gov
 (803)-269-2849
 Sent from my iPhone

Begin forwarded message:

From: "Williams, Michael S" <Michael.Williams2de40f@duke-energy.com>
Date: July 16, 2021 at 1:21:22 PM EDT
To: "Eustace, Johnny" <jeustace@ors.sc.gov>
Subject: [External] FW: UPDATE: DUTY MANAGER NOTIFICATION: 13th St. Valve in Gaffney SC

David Painter advises 51 customers lost, Services in progress of being restored.

From: Morrision, Doug <Doug.Morrision@duke-energy.com>
Sent: Friday, July 16, 2021 5:45 AM
To: Duty Manager Notifications <Duty_Manager_Notifications@duke-energy.com>
Subject: UPDATE: DUTY MANAGER NOTIFICATION: 13th St. Valve in Gaffney SC

David Painter said a crew will be back on site in morning to investigate this more and only one customer as of 12 am reported no gas.

From: Morrision, Doug
Sent: Friday, July 16, 2021 12:55 AM
To: Duty Manager Notifications <Duty_Manager_Notifications@duke-energy.com>
Subject: DUTY MANAGER NOTIFICATION: 13th St. Valve in Gaffney SC

DUTY MANAGER NOTIFICATION UPDATE

DATE/TIME DUTY MANAGER RECEIVED A CALL: 7/15/2021 @ 11:45 pm

DATE/TIME OF INCIDENT: 7/15/2021 @ 6:30 pm

ADDRESS: 13th St. valve in Gaffney SC

DESCRIPTION OF INCIDENT: Valve left partially open not allowing enough gas to feed system.

FIRE DEPARTMENT ON SCENE: No

POLICE DEPARTMENT ON SCENE: No

MEDIA ON SCENE: No

EVENT CLASSIFICATION: Normal

EVACUATIONS: No

INJURIES: No

DATE/TIME GAS OFF: 7/15/21 11:50 pm

NUMBER OF GAS SERVICES INTERRUPTED: 51

DATE/TIME GAS ON:

ESTIMATE OF DAMAGES:

STATE: SC

STATE NOTIFIED: No

PHSMA / NRC NOTIFIED No

UPDATED INFORMATION WILL BE PROVIDED AS IT BECOMES AVAILABLE OR CONTACT DUKE ENERGY DUTY MANAGER AT 704-731-4253 WITH FOLLOWUP QUESTIONS